Complete a system check if you are experiencing delays with loading, or error screens before contacting Cengage Support.

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From the MindTap dashboard, in the upper right-hand corner click your profile name.

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Part 1: History & Career Opportunities	79 activities	~	• 25
Part 2: General Sciences	222 activities	~	
) Part 3: Hair Care	273 activities	~	28
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Select the "System Check" option from the drop-down menu.

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Topic:Performing a System CheckLevel:BeginnerIntended For:Instructors, Lead Instructors/MindTap Admins



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If your MindTap is experiencing errors or lag responses the pop-up box may reveal a red exclamation mark on one of the requirements.

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Trouble shoot by allowing browser permissions.

Please Note: Location of permission settings may vary upon browser you are using.



Topic:Performing a System CheckLevel:BeginnerIntended For:Instructors, Lead Instructors/MindTap Admins



PERFORMING A SYSTEM CHECK

5

MindTap will function optimally when all requirements have a green check mark.

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Click the "X" at the right corner of the pop-up box to close.

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